



ROSEMONT DRINKING WATER SYSTEM

PERFORMANCE REPORT

**For the period of
JANUARY 1, 2025 to DECEMBER 31, 2025**

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Rosemont Drinking Water System Quarterly System Performance Report

Rosemont Drinking Water System information:

Drinking Water System Number:	220003859
Drinking Water System Name:	Rosemont Drinking Water System
Drinking Water System Owner:	The Corporation of the Township of Adjala-Tosorontio
Drinking Water System Category:	Small Municipal Residential
Population Estimate:	141 persons via 47 service connections
Municipal Drinking Water License	097-105, Issue 4 (expires October 24, 2026)
Drinking Water Works Permit	097-205, Issue 3
Permit To Take Water	4111-C7ZPMZ (expires June 23, 2031)

1. Process Performance & Regulatory Compliance

1.1 Summary of Non-Compliances & AWQIs

From **January 1, 2025 to December 31, 2025:**

- Number of Non-Compliances = **0**
- Number of Adverse Water Quality Incidents (AWQIs) = **0**

The table below summarizes Rosemont DWS' performance in accordance with the regulatory limits set out in its MDWL, PTTW and Ontario Regulation 170/03 and 169/03.

2025	Non-Compliances	AWQIs
January	0	0
February	0	0
March	0	0
April	0	0
May	0	0
June	0	0
July	0	0
August	0	0
September	0	0
October	0	0
November	0	0
December	0	0

1.1.1 Description of Non-Compliances

The following is a summary of the requirements of the Act, the regulations, the system’s approval, drinking water works permit, municipal drinking water license, and any orders applicable to the system that were not met at any time during the time period covered by this report; as well as the duration of the failure and the measures that were taken to correct the failure:

Non-Compliance(s)	Duration	Required Actions & Corrective Actions
N/A	N/A	N/A

1.1.2 Description of AWQIs

The following contains details on notices submitted in accordance with subsection 18(1) of the Safe Drinking-Water Act or section 16-4 of Schedule 16 of O.Reg.170/03 and reported to the Spills Action Centre:

Incident Date (YYYY/MM/DD)	Parameter/ Notice of	Result & Unit	Reporting Summary, Corrective Actions & Resolution
N/A	N/A	N/A	N/A

1.2 Summary of Process Performance

1.2.1 Flow- Raw and Treated

Raw Water: Well 1 (PW1A)

During the reporting period, Well 1 (PW1A) raw water taking was **within the limits** of the current PTTW (33 m³/day).

Raw Water Flow – Well 1 (PW1A)					
Timeframe	Average Flow (m ³ /day)	Percent of Allowable Volume	Maximum Flow (m ³ /day)	Percent of Allowable Volume	Total Volume (m ³)
January	13.68	41.44%	20.27	61.42%	423.96
February	16.98	51.46%	22.29	67.55%	475.46
March	17.65	53.49%	25.74	78.00%	547.18
April	12.72	38.53%	20.96	63.52%	381.45
May	13.68	41.45%	20.39	61.79%	424.02
June	14.51	43.97%	20.93	63.42%	435.34
July	14.25	43.18%	20.47	62.03%	441.70
August	13.49	40.88%	20.85	63.18%	418.26
September	19.85	60.15%	20.25	61.36%	595.46
October	19.91	60.33%	20.30	61.52%	617.20
November	19.94	60.42%	20.28	61.45%	598.08
December	19.67	59.61%	20.51	62.15%	609.64

Raw Water Flow – Well 1 (PW1A)					
Timeframe	Average Flow (m ³ /day)	Percent of Allowable Volume	Maximum Flow (m ³ /day)	Percent of Allowable Volume	Total Volume (m ³)
2025	16.35	49.55%	25.74	78.00%	5,967.75

Raw Water: Well 2 (PW3A)

During the reporting period, Well 2 (PW3A) raw water taking was **within the limits** of the current PTTW (52 m³/day).

Raw Water Flow – Well 2 (PW3A)					
Timeframe	Average Flow (m ³ /day)	Percent of Allowable Volume	Maximum Flow (m ³ /day)	Percent of Allowable Volume	Total Volume (m ³)
January	11.12	21.39%	17.42	33.50%	344.83
February	12.05	23.18%	16.19	31.13%	337.43
March	9.98	19.19%	25.78	49.58%	309.38
April	16.38	31.50%	27.09	52.10%	491.38
May	18.67	35.91%	27.87	53.60%	578.90
June	19.73	37.94%	29.23	56.21%	591.93
July	13.94	26.80%	26.32	50.62%	432.06
August	0.01	0.01%	0.21	0.40%	0.21
September	0.00	0.00%	0.00	0.00%	0.00
October	0.00	0.00%	0.00	0.00%	0.00
November	0.00	0.00%	0.00	0.00%	0.00
December	0.00	0.00%	0.00	0.00%	0.00
2025	8.46	16.27%	29.23	56.21%	3,086.12

**Rosemont Well 2 (PW3A) has been offline since July 26, 2025 for well maintenance and refurbishment. Any flows listed after July 26, 2025 were for testing purposes and directed to waste.*

Treated Water: Pumphouse

During the reporting period, Rosemont DWS operated within the rated capacity specified in the MDWL (85 m³/day), for the maximum daily volume of treated water that flows from the treatment subsystem to the distribution system.

Treated Water Flow - Pumphouse					
Timeframe	Average Flow (m ³ /day)	Percent of Rated Capacity	Maximum Flow (m ³ /day)	Percent of Rated Capacity	Total Volume (m ³)
January	24.80	29.18%	36.79	43.28%	768.79
February	29.03	34.16%	38.48	45.27%	812.89
March	27.63	32.51%	45.65	53.71%	856.56

Treated Water Flow - Pumphouse					
Timeframe	Average Flow (m ³ /day)	Percent of Rated Capacity	Maximum Flow (m ³ /day)	Percent of Rated Capacity	Total Volume (m ³)
April	29.09	34.23%	48.05	56.53%	872.83
May	32.35	38.06%	48.07	56.55%	1002.92
June	34.24	40.28%	50.16	59.01%	1027.27
July	28.19	33.16%	46.69	54.93%	873.76
August	13.50	15.88%	20.85	24.53%	418.47
September	19.85	23.35%	20.25	23.82%	595.46
October	19.91	23.42%	20.30	23.88%	617.20
November	19.94	23.45%	20.28	23.86%	598.08
December	19.67	23.14%	20.51	24.13%	609.64
2025	24.81	29.19%	50.16	59.01%	9,053.87

1.2.2 Water Quality- Microbiological Testing

Raw Water: Well 1 (PW1A)

2025	# of Samples	E.Coli (cfu/100mL)			Total Coliforms (cfu/100mL)		
		Minimum	Maximum	Within Limits?*	Minimum	Maximum	Within Limits?*
January	1	0	0	n/a	0	0	n/a
February	1	0	0	n/a	0	0	n/a
March	1	0	0	n/a	0	0	n/a
April	1	0	0	n/a	0	0	n/a
May	1	0	0	n/a	0	0	n/a
June	1	0	0	n/a	0	0	n/a
July	1	0	0	n/a	0	15	n/a
August	1	0	0	n/a	0	0	n/a
September	1	0	0	n/a	0	0	n/a
October	1	0	0	n/a	0	0	n/a
November	1	0	0	n/a	0	0	n/a
December	1	0	0	n/a	0	0	n/a
YTD	12	0	0	n/a	0	15	n/a

*Raw water bacteriological samples do not have regulatory limits.

Raw Water: Well 2 (PW3A)

2025	# of Samples	E.Coli (cfu/100mL)			Total Coliforms (cfu/100mL)		
		Minimum	Maximum	Within Limits?*	Minimum	Maximum	Within Limits?*
January	1	0	0	n/a	0	0	n/a
February	1	0	0	n/a	0	0	n/a
March	1	0	0	n/a	0	0	n/a
April	1	0	0	n/a	0	0	n/a
May	1	0	0	n/a	0	0	n/a
June	1	0	0	n/a	0	0	n/a
July	1	0	0	n/a	0	0	n/a
August	0**	n/a	n/a	n/a	n/a	n/a	n/a
September	0**	n/a	n/a	n/a	n/a	n/a	n/a
October	0**	n/a	n/a	n/a	n/a	n/a	n/a
November	0**	n/a	n/a	n/a	n/a	n/a	n/a
December	0**	n/a	n/a	n/a	n/a	n/a	n/a
YTD	7	0	0	n/a	0	0	n/a

*Raw water bacteriological samples do not have regulatory limits.

**Rosemont Well 2 (PW3A) has been offline since July 26, 2025 for maintenance and rehabilitation; therefore, no raw water samples have been taken since July, 2025.

Distribution Water

2025	# of Samples	E. Coli (0 cfu/100mL)			Total Coliforms (0 cfu/100mL)			# of HPC Samples	HPC* (cfu/100mL)		
		Min.	Max.	Within Limits?	Min.	Max.	Within Limits?		Min.	Max.	Within Limits?
January	2	0	0	Yes	0	0	Yes	2	<10	<10	N/A
February	2	0	0	Yes	0	0	Yes	2	<10	<10	N/A
March	3	0	0	Yes	0	0	Yes	3	<10	<10	N/A
April	2	0	0	Yes	0	0	Yes	2	<10	<10	N/A
May	2	0	0	Yes	0	0	Yes	2	<10	<10	N/A
June	2	0	0	Yes	0	0	Yes	2	<10	<10	N/A
July	2	0	0	Yes	0	0	Yes	2	<10	<10	N/A
August	2	0	0	Yes	0	0	Yes	2	<10	10	N/A
September	3	0	0	Yes	0	0	Yes	3	<10	<10	N/A
October	3	0	0	Yes	0	0	Yes	3	<10	<10	N/A
November	2	0	0	Yes	0	0	Yes	2	<10	<10	N/A
December	2	0	0	Yes	0	0	Yes	2	<10	10	N/A
YTD	27	0	0	N/A	0	0	N/A	27	<10	10	N/A

**There is no regulatory limit for Heterotrophic Plate Count (HPC); it is used as an indicator test. At least 25% of distribution samples must be tested for Heterotrophic Plate Count (HPC).*

1.2.3 Water Quality- Operational Testing

Raw Water: Turbidity

Subsection 7-3 (1) of schedule 7 or O. Reg 170/03 requires that the owner of a drinking water system and the operating authority for the system ensure that a water sample is taken at least once every month, from a location that is before raw water enters the treatment system, and is tested for turbidity. Monthly turbidity grab sampling results are summarized in the table below.

2025	Sample Date (YYYY/MM/DD)	Turbidity- Well 1 (PW1A) (NTU)	Turbidity- Well 2 (PW3A) (NTU)
January	2025/01/06	0.39	0.25
February	2025/02/03	0.41	0.35
March	2025/03/03	0.31	1.54
April	2025/04/07	0.25	0.68
May	2025/05/12	0.48	0.61
June	2025/06/09	1.28	1.19
July	2025/07/07	0.20	0.27
August	2025/08/08	1.07	-*
September	2025/09/02	0.73	-*
October	2025/10/06	0.70	-*
November	2025/11/10	1.58	-*
December	2025/12/08	0.73	-*
YTD MIN	--	0.20	0.25
YTD MAX	--	1.58	1.54

**Rosemont Well 2 (PW3A) has been offline since July 26, 2025 for maintenance and rehabilitation; therefore, no raw water turbidity samples have been taken since July, 2025.*

Treated Water: Free Chlorine Residual

2025	Minimum (mg/L)	Maximum (mg/L)	CT Met?
January	0.69	4.75	Yes
February	0.95	4.39	Yes
March	0.69	2.84	Yes
April	0.63	2.11	Yes
May	0.80	3.02	Yes
June	0.94	3.06	Yes
July	0.86	3.65	Yes
August	0.04*	5.00*	Yes
September	1.01	4.01	Yes

2025	Minimum (mg/L)	Maximum (mg/L)	CT Met?
October	0.72	3.39	Yes
November	0.50	2.59	Yes
December	0.39	4.33	Yes
YTD	0.04*	5.00*	---

*Plant and well(s) were offline for repairs. Inadequately disinfected water was not sent to the distribution system, water was flushed out of the system before being placed back online. CT was met.

Distribution Water: Free Chlorine Residual

2025	# Samples Taken	Minimum (mg/L)	Maximum (mg/L)	Within Limits? (>0.05 mg/L)
January	9	0.89	1.26	Yes
February	8	1.30	2.50	Yes
March	9	1.41	2.04	Yes
April	8	1.10	1.63	Yes
May	9	1.01	1.78	Yes
June	9	0.96	1.81	Yes
July	8	0.83	1.57	Yes
August	9	0.64	1.28	Yes
September	9	0.73	1.21	Yes
October	9	0.70	1.26	Yes
November	8	0.70	1.27	Yes
December	9	0.97	1.32	Yes
YTD	104	0.64	2.50	Yes

1.2.4 Water Quality- Chemical Testing

Treated Water: Nitrites (Quarterly)

2025	Concentration (mg/L)	Within Limits? (1 mg/L)
January	0.003 <MDL	Yes
April	0.003 <MDL	Yes
July	0.003 <MDL	Yes
October	0.006	Yes

*Where MDL refers to the Minimum Detection Limit.

Treated Water: Nitrates (Quarterly)

2025	Concentration (mg/L)	Within Limits? (10 mg/L)
January	4.23	Yes
April	3.97	Yes
July	3.99	Yes
October	4.29	Yes

Distribution Water: Trihalomethanes (THMs) (Quarterly)

2025	Concentration (ug/L)	Running Annual Average (ug/L)	Within Limits? (100 ug/L)
January	32.0	33.30	Yes
April	27.0	35.30	Yes
July	39.0	33.80	Yes
October	33.0	32.80	Yes

Distribution Water: Haloacetic Acids (HAAs) (Quarterly)

2025	Concentration (ug/L)	Running Annual Average (ug/L)	Within Limits? (80 ug/L)
January	< 5.3 MDL	< 5.3 MDL	Yes
April	< 5.3 MDL	< 5.3 MDL	Yes
July	< 5.3 MDL	< 5.3 MDL	Yes
October	9.10	6.30	Yes

*Where MDL refers to the Minimum Detection Limit.

1.2.5 Water Quality- Lead, pH and Alkalinity (Semi-Annual)

Lead Semi-Annual sampling is required every 36 months and twice in the applicable year; once in the period from December 15th to April 15th and once in the period June 15th to October 15th. Lead sampling is next required in **2027**; the latest samples were taken in January and July of 2024 and those results were **within the regulatory limits**.

Alkalinity and pH Semi-Annual sampling are required twice a year; once in the period from December 15th to April 15th and once in the period June 15th to October 15th.

	# of Samples*	Lead (ug/l)			pH		Alkalinity (mg/L)	
		Min	Max	Within Limits? (10 ug/L)	Result	Within Limits?	Result	Within Limits? (30-500 mg/L)
January	1	-	-	-	7.21	Yes	324	Yes
July	1	-	-	-	7.06	Yes	322	Yes

**Based on the population of the system*

1.2.6 Water Quality- Schedule 23 & Schedule 24 (60 Month)

Treated water Schedule 23 & 24 (Inorganic and Organic) chemicals were last tested on **January 25, 2021** and all the sample results were **within the regulatory limits** set out in O.Reg 169/03. The next set of Schedule 23 and Schedule 24 samples are scheduled to be taken in **January, 2026**.

1.2.7 Water Quality- Sodium & Fluoride (60 Months)

The aesthetic objective for sodium in drinking water is 200 mg/L. The local Medical Officer of Health should be notified when the sodium concentration exceeds 20 mg/L so that this information may be communicated to local physicians for their use with patients on sodium restricted diets.

Treated water sodium sampling is reportable every 60 months. The most recent reportable Sodium samples were collected and tested in 2022, the next set of reportable samples is scheduled to be tested in 2027. At the request of the NVCA, sodium sampling is performed on an annual basis at the Rosemont DWS for monitoring purposes. A sample was taken in January 2025 with a result of 225 mg/L. The sample taken in 2025 was not reportable as sodium was last reported to SAC, MOH and MECP on January 20, 2022 as AWQI#157645.

Treated water Fluoride was last sampled on **January 13, 2022**. The sample was within the regulatory limits of 1.5 mg/L with the result being 0.09 mg/L. Fluoride is next required to be sampled in **January 2027**.

1.3 Reporting

A summary of the reports submitted by OCWA to/on behalf of the Township of Adjala-Tosorontio's behalf are summarized in the table below:

Report	Submission Frequency	Submit To	Submission Date
Annual Report (Section 11)	Annually	Owner	February 28, 2025
Summary Report (Schedule 22)	Annually	Owner	March 4, 2025

1.3.1 Annual Report (Section 11)

As required by Section 11 of O. Reg 170/03, OCWA prepares a report for the Township that covers the period from January 1 to December 31 by no later than February 28 of the following year. The annual report must:

- a) contain a brief description of the drinking water system, including a list of water treatment chemicals used by the system during the period covered by the report;
- b) summarize any reports made to the Ministry under subsection 18 (1) of the Act or section 16-4 of Schedule 16 during the period covered by the report;
- c) summarize the results of tests required under this Regulation, or under an approval, municipal drinking water license or order, including an OWRA order, during the period covered by the report and, if tests required under this Regulation in respect of a parameter were not required during that period, summarize the most recent results of tests of that parameter;

- d) describe any corrective actions taken under Schedule 17 or 18 during the period covered by the report;
- e) describe any major expenses incurred during the period covered by the report to install, repair or replace required equipment;
- f) in the case of a large municipal residential system or a small municipal residential system, include a statement of where a report prepared under Schedule 22 will be available for inspection under subsection 12 (4); and
- g) in the case of a large municipal residential system, small municipal residential system or non-municipal year-round residential system, specify the number of points sampled during the periods described in subsection 15.1-4 (2) or subsection 15.1-5 (5) of Schedule 15.1 to the Regulation, the number of samples taken, and the number of points where a sample exceeded the prescribed standard for lead during those periods. O. Reg. 170/03, s. 11 (6); O. Reg. 418/09, s. 8; O. Reg. 458/16, s. 6 (1).

“The owner of a drinking water system shall ensure that a copy of an annual report for the system is given, without charge, to every person who requests a copy. If a drinking water system is connected to and receives all of its drinking water from another drinking water system, the owner of the system that obtains the water shall ensure that a copy of an annual report for the system from which the water is obtained is given, without charge, to every person who requests a copy. Every time that an annual report is prepared for a drinking water system, the owner of the system shall ensure that effective steps are taken to advise users of water from the system that copies of the report are available, without charge, and of how a copy may be obtained. If the DWS serves more than 10,000 people, the owner of the system shall ensure that a copy of every report prepared under this section is available to the public at no charge on a website on the Internet.”

1.3.2 Summary Report (Schedule 22)

As required by Schedule 22 of O. Reg 170/03 OCWA prepares a report on behalf of the Township by no later than March 31 each year for the preceding year. This report is to be given to members of council. “The report must,

- a) list the requirements of the Act, the regulations, the system’s approval, drinking water works permit, municipal drinking water license, and any orders applicable to the system that were not met at any time during the period covered by the report; and
- b) for each requirement referred to that was not met, specify the duration of the failure and the measures that were taken to correct the failure.

The report must also include the following information for the purpose of enabling the owner of the system to assess the capability of the system to meet existing and planned uses of the system:

1. A summary of the quantities and flow rates of the water supplied during the period covered by the report, including monthly average and maximum daily flows.
2. A comparison of the summary referred to in paragraph 1 to the rated capacity and flow rates approved in the system’s approval, drinking water works permit or municipal drinking water

license, or if the system is receiving all of its water from another system under an agreement pursuant to subsection 5 (4), to the flow rates specified in the written agreement.”

1.4 Third Party Inspections & Results

There was an announced Ministry of Environment, Conservation and Parks (MECP) inspection on **July 29, 2025**; the inspection report was received on October 9, 2025. An inspection rating of **100%** was received.

1.5 Drinking Water Quality Management Standard (DWQMS)

Refer to Section 1.5 in the Everett DWS Performance Report for the reporting period for more information.

1.5.1 Risk Assessment

Refer to Section 1.5.1 in the Everett DWS Performance Report for the reporting period for more information.

1.5.2 Review & Provision of Infrastructure

Refer to Section 1.5.2 in the Everett DWS Performance Report for the reporting period for more information.

1.5.3 Internal Audits

Refer to Section 1.5.3 in the Everett DWS Performance Report for the reporting period for more information.

1.5.4 External Audits

Refer to Section 1.5.4 in the Everett DWS Performance Report for the reporting period for more information.

1.5.5 Management Review

Refer to Section 1.5.5 in the Everett DWS Performance Report for the reporting period for more information.

2. Operations & Maintenance

2.1 Major & Unscheduled Maintenance

2025	Maintenance, Repair & Capital Summary
January	<ul style="list-style-type: none"> • Monthly Testing/Inspection- Alarms, Analyzers, Diesel Genset (PM) • Weekly and Monthly Facility/Security Checks (PM) • Distribution System Flushing (PM)
February	<ul style="list-style-type: none"> • Monthly Testing/Inspection- Alarms, Analyzers, Diesel Genset (PM) • Weekly and Monthly Facility/Security Checks (PM)

2025	Maintenance, Repair & Capital Summary
	<ul style="list-style-type: none"> ● Distribution System Flushing (PM)
March	<ul style="list-style-type: none"> ● Monthly Testing/Inspection- Alarms, Analyzers, Diesel Genset (PM) ● Weekly and Monthly Facility/Security Checks (PM) ● Distribution System Flushing (PM) ● Well 2 (PW 3A) Pump Replacement (CAP)
April	<ul style="list-style-type: none"> ● Monthly Testing/Inspection- Alarms, Analyzers, Diesel Genset (PM) ● Weekly and Monthly Facility/Security Checks (PM) ● Distribution System Flushing (PM)
May	<ul style="list-style-type: none"> ● Monthly Testing/Inspection- Alarms, Analyzers, Diesel Genset (PM) ● Weekly and Monthly Facility/Security Checks (PM) ● Distribution System Flushing (PM)
June	<ul style="list-style-type: none"> ● Monthly Testing/Inspection- Alarms, Analyzers, Diesel Genset (PM) ● Weekly and Monthly Facility/Security Checks (PM) ● Distribution System Flushing (PM)
July	<ul style="list-style-type: none"> ● Monthly Testing/Inspection- Alarms, Analyzers, Diesel Genset (PM) ● Weekly and Monthly Facility/Security Checks (PM) ● Distribution System Flushing (PM) ● Distribution System – Water Haulage
August	<ul style="list-style-type: none"> ● Monthly Testing/Inspection- Alarms, Analyzers, Diesel Genset (PM) ● Weekly and Monthly Facility/Security Checks (PM) ● Distribution System Flushing (PM) ● Pipework Replacement (CAP) ● Distribution System – Water Haulage
September	<ul style="list-style-type: none"> ● Monthly Testing/Inspection- Alarms, Analyzers, Diesel Genset (PM) ● Weekly and Monthly Facility/Security Checks (PM) ● Distribution System Flushing (PM) ● Distribution System – Water Haulage
October	<ul style="list-style-type: none"> ● Monthly Testing/Inspection- Alarms, Analyzers, Diesel Genset (PM) ● Weekly and Monthly Facility/Security Checks (PM) ● Distribution System Flushing (PM) ● Distribution System – Water Haulage
November	<ul style="list-style-type: none"> ● Monthly Testing/Inspection- Alarms, Analyzers, Diesel Genset (PM) ● Weekly and Monthly Facility/Security Checks (PM) ● Distribution System Flushing (PM) ● Distribution System – Water Haulage
December	<ul style="list-style-type: none"> ● Monthly Testing/Inspection- Alarms, Analyzers, Diesel Genset (PM) ● Weekly and Monthly Facility/Security Checks (PM) ● Distribution System Flushing (PM) ● Distribution System – Water Haulage

**Where PM is Preventative Maintenance, CORR is Corrective Maintenance, CAP is Capital/Project Work, and EMER is Emergency Maintenance*

2.2 Call-Ins

2025	# of Call-Ins	Details of Call-Ins
January	0	<ul style="list-style-type: none"> n/a
February	3	<ul style="list-style-type: none"> February 3 – High post and pre-chlorine alarm. Operator turned wells off and backflushed the system. February 3 – High chlorine reservoir alarm. Operator turned wells off and residuals dropped. February 14 – General connection ‘Late to test’ alarm. Operator remotely viewed site; system was running normal.
March	0	<ul style="list-style-type: none"> n/a
April	4	<ul style="list-style-type: none"> April 1 – Generator run and low reservoir alarm. April 2 – Multiple alarms due to power outages. April 8 – Chlorine alarms, wells locked out. Changed chlorine injectors, backflushed and calibrated. No concerns. April 11 – Multiple alarms due to low reservoir and power issues.
May	0	<ul style="list-style-type: none"> n/a
June	0	<ul style="list-style-type: none"> n/a
July	1	<ul style="list-style-type: none"> July 26 – Low reservoir alarm.
August	2	<ul style="list-style-type: none"> August 5 – Low reservoir alarm. August 7 – High chlorine alarm.
September	9	<ul style="list-style-type: none"> September 1 – High chlorine alarm. September 4 – High chlorine alarm. September 8 – Generator run alarm. September 8 – High chlorine alarm. September 10 – High chlorine alarm. September 11 – High chlorine alarm. September 13 – High and low chlorine alarm. September 18 – High chlorine alarm September 20 – High chlorine alarm.
October	0	<ul style="list-style-type: none"> n/a
November	0	<ul style="list-style-type: none"> n/a
December	3	<ul style="list-style-type: none"> December 11 – Low chlorine alarm. December 2 – Low chlorine alarm December 19 – Low Reservoir alarm.

2.3 Community Complaints/Inquiries

2025	# of Comm. Complaints/Inquires	Details of Community Complaints
January	0	• n/a
February	0	• n/a
March	0	• n/a
April	0	• n/a
May	0	• n/a
June	0	• n/a
July	0	• n/a
August	0	• n/a
September	0	• n/a
October	0	• n/a
November	0	• n/a
December	0	• n/a

**List includes any complaints/inquires that were received by OCWA*